



# Phonics Hero

A User Guide for Parents

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# Accessing Your Account

## On a Computer

1. Visit [www.phonicshero.com](http://www.phonicshero.com).
2. Click Login.
3. Enter your registered email address and password in the login box.

## On a Tablet

To use Phonics Hero on your tablet, you will need to download our app; although it will work through your tablet's internet browser (such as Safari or Chrome), the user experience is far better through the app. To download it, go to the App Store (on an iPad) or Google Play (on an Android tablet) and download it for free. A few things to point out:

- Your iPad will need iOS12 or later. Your Android device needs to be running Operating System 4.4 (Kit-Kat) or later.
- The app is not compatible with smartphones - the screens are simply too small!
- Your iPad/tablet will need to be connected to the internet for the games to work.

Once the app has downloaded, open it and use the same account details to log in.

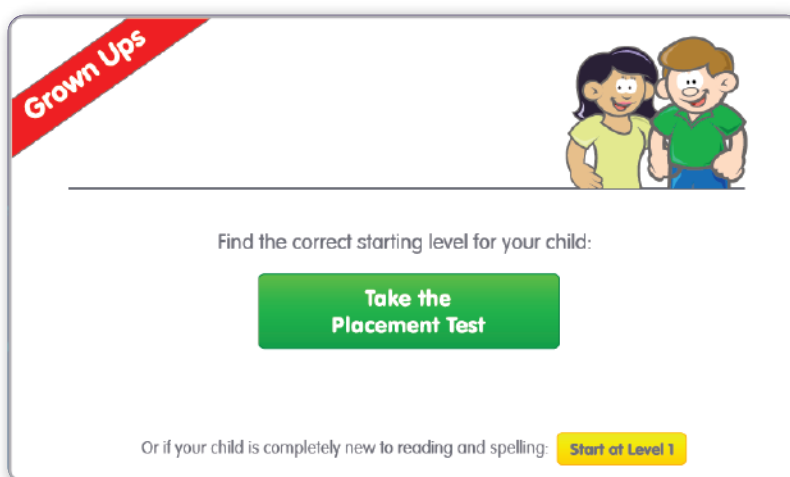
# Playing the Games

After logging in, the first page you will see is the Home page. Here you will see all of your children listed (if you need to add more children, click the green 'Add Child' button and follow the on-screen instructions). Click the blue 'Start' or 'Play Games' button next to the relevant child and the games will load.

## The Placement Test

On starting Phonics Hero, your child will have the option to complete our Placement Test or to start at level 1. The Placement Test is designed to find the correct level for those who have already started learning to read.

After clicking the blue 'Start' or 'Play Games' button, you will see the below message. click the green 'Take the Placement Test' button. Or, if your child is completely new to phonics, they can simply start at the beginning by clicking the yellow button.

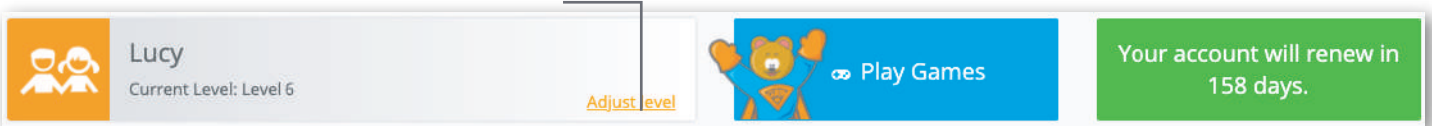


The Placement Test will only take children as far as level 7; testing all 26 levels in one go would be very demanding for children! If level 7 is still too easy, you can adjust it by following the steps in the next section.

## Is the Level Right?

It's so important that children get started on the right level. If it's too easy they'll get bored, and if it's too hard they'll become disheartened and unmotivated. If the Placement Test was missed, or the level the child is currently working on is not right let's adjust it.

1. First, make sure you are logged in on a computer.
2. Next to your child's name, click 'Adjust level'.



3. In the window that opens, select the new level you want your child to be placed at and then click 'Update'

**Please note:** this feature is only available to parents who purchased their account directly through us. If your child's school provided you with your account details, please contact your child's teacher directly to assist with changing the level.

## Reporting

As your child plays through the games, you can monitor their progress through our detailed reporting feature and ensure they are working on the areas they really need to be focusing on. To check how your child is doing:

1. Log in to your account on a computer.
2. In the left menu, click 'Reporting'.
3. Select your child in the first drop down menu.
4. In the second drop-down menu, select 'Summary' for overall scores achieved for each level and skill.

Child: Jonathan | Level: Summary | Export Results

**Red** This skill needs more attention - drill down to see where difficulties lie.

**Orange** Nearly there - give more practise to push scores into green.

**Green** Mastered! This skill is well embedded - move on!

Part 1

Level	Know	Read	Spell	Camera Read	Camera Spell	Sentence Reading	Prize
Level 1	94	83	79	95	83	60	Download
Level 2	95	72	90	93	83	63	Download
Level 3	99	88	84	92	51	51	Download
Level 4	94	86	0	0	0	0	Download
Level 5	0	0	0	0	0	0	Download
Level 6	0	0	0	0	0	0	Download

Know

Overall score: 100%

Sub-Skills	1st Attempt	2nd Attempt	3rd Attempt	4th Attempt	Latest Attempt	No of Attempts
v	100	91	100	100	100	4
w	75	100	100	100	100	4
y	100	77	100	100	100	4
z	100	100	100	100	100	4
j	100	80	100	100	100	4
n	100	91	100	100	100	4
k	100	100	100	100	100	4
e	100	100	100	100	100	5

For a more detailed analysis, instead of choosing 'summary' pick a specific level in the second drop-down menu. Here you will see a breakdown of the scores along with how many attempts they have had at each game.

When reading the reports, we have introduced a colour system to make it nice and simple for you:

- **Green** – The skills and sounds have been mastered – great work!
- **Orange** – Nearly there, a little more practice should get this skill embedded.
- **Red** – More support needed. Replay the games and practice with other games and activities.

## Certificates

Once your child has completed a level, you will be able to download two certificates: one for your child to colour in and the other to display! Find these in the 'Prize' column of the reports table.

## Extra Resources

The Extra Resources section, accessible via the menu on the left, gives you advice on how to support your child at home, including practical tips, expert advice, pronunciation videos and step-by-step videos and instructions.

## Managing Your Account

The Manage Account section on the site allows you to keep your personal details up to date. If you set the account up yourself, this is also where you can manage the subscriptions of all your child accounts; renewal or cancellation.

### Purchasing a Subscription

When you are ready to purchase a full 6-month subscription please follow these simple steps:

1. Log in to your account on a computer.
2. Next to your child's name, click the green 'Buy Now' button. Or click 'Buy Now' in the left-hand menu.
3. Fill in the payment form and click 'Pay Now'.

And that's it! You can instantly continue playing the games.

**Please note:** this is a 6-month recurring subscription that will automatically renew until you cancel.

### Cancelling the Subscription

1. Log in to your Phonics Hero account.
2. Click on 'Manage Account' in the menu on the left.
3. Click the red 'Cancel Subscription' button next to each child you wish to cancel.

**Please note:** you can cancel your automatic payment at any time in the 6-month period. You will still have access to your Phonics Hero account for the remainder of your subscription, it just means that after the 6 months your account will expire. You can always re-subscribe!

## Worksheets

You can now access our worksheets which are used in classrooms all over the world. With worksheets covering each of the skills and levels your child faces in Phonics Hero, it is the perfect complementary resource to boost your child's reading and spelling skills.

You can purchase these by clicking 'Buy Worksheets' through the menu on the left.



## No-Prep Phonics Lessons

Do you want to teach your child to read and spell at home? Our click-and-go Phonics Lessons give you the structure and resources you need to teach the sounds, blending to read and segmenting to spell.

Get started with a week's free trial now buy clicking 'Buy Phonics Lessons' in the menu on the left.



# Help & Support

## Technical Support

If you are experiencing any technical difficulties, please check the Support page on our website; there's lots of information there that could help you solve your query instantly! For additional technical support, please contact the team using the details below.

## Contact Us

Have a question, need some help or just want to chat? Get in touch with the Phonics Hero team and we will be happy to help you however we can: [info@phonicshero.com](mailto:info@phonicshero.com).